



Township of Brock Ice Use Protocols

As the COVID-19 pandemic continues to evolve, health and safety is our number one priority. The following measures have been put into place to ensure the health and safety of our community:

Opening Protocols:

- The number of people (occupancy) permitted into the Facility will be limited and monitored to ensure that physical distancing can be maintained and so that proper cleaning/sanitizing can be performed by Township staff.
- Doors will be marked with "Entrance" and "Exit" to promote one way traffic to allow for social distancing. "Flow of Traffic" map will be provided to all user groups to circulate within their organization.
- The entrance doors will be monitored until the next groups time to get ready (20 minutes prior to rental).
- Parents and participants can line up outside the entrance doors keep the 6 ft. /2m distancing. Township to install signage and markings.
- Contact information and screening will be the sole responsibility of the permit holder. Permit holder must retain the information for 30 days. These documents must be made available to the Township of Brock upon request.
- Township Staff will open the door 20 minutes prior to rental and allow one person in at a time according to physical distancing markers.
- Patrons will be asked to use hand sanitizer when entering the building.
- Face masks are mandatory and must be worn inside our facilities, this includes in the spectator area. Disposable or cloth is accepted. Public and users are expected to have their own masks.
- Public washrooms in lobbies will be available, with alternating stalls locked/closed to ensure physical distancing.
- Change rooms will be limited to 12 people at a time. Masks are mandatory within the change rooms.
- Water fountains will be turned off. Participants are encouraged to bring a full water bottle and a back up to the rink with them.
- Player/skater is directed to the rink area, while parent will be asked to leave the facility, or to physical distance in the bleachers.
- 40 spectators permitted in the stands, 2 m physically distanced and must wear a mask or face covering.
- Spectators must exit the facility immediately after the rental has ended and wait for players outside the facility.

Player/Skater/Coach Protocol

- If player/skater/coach or parents feels sick, they must stay home and not attend the facility or program.
- Each Association or club must have its own screening protocols in place and include those details in their "Return to Play Document". Strongly recommended that each group

have a waiver for parent(s) to sign so they understand the risks and that the activity they are participating in has risks with communicable diseases.

- Participants will only be permitted to arrive 20 minutes prior to their rental time.
- Change room access will be available for participants 20 minutes prior to their ice time.
- Coaches and instructors are responsible to supervise their participants and to ensure all protocols are being followed.
- User Groups will be responsible to provide Township staff with contact tracing upon request. This is for Health Unit tracking in case of further outbreaks.
- Each participant will be assigned a change room number and which entrance to use to get on the ice by the Township Staff/volunteer safety officer.
- 30 skaters/payers permitted on each ice pad – coaches, trainers, referees and timekeeper additional.
- Parents will not be permitted in the area where skaters put their skates on unless player/skater is too young and requires assistance to tie skates.
- All on ice participants are strongly encouraged to wear full face shield.
- Coaches must wear a mask on the player's benches.
- Water bottles are never to be shared between participants. Each participant is to bring their own water bottle.
- No body contact will be permitted on or off the ice.
- No spitting, snorting or releasing of any bodily fluids on the ice. This could result in immediate ejection or removal.
- Each group will be expected to leave within 20 minutes following the end of their rental time. When exiting the building, they will be asked to use the hand sanitizer provided.
- Staff will clean/sanitize the bench areas and all major touch points between groups.

Renting Ice Protocols:

- Ice Season will be split into 2 seasons, Fall and Winter. Fall Session will run from October to December. In December we will re-address the demand for Ice, and bookings will be made for the Winter Session, which will run from January to March.
- In the event the arena is required to shut down, user groups will only be billed for ice they've used.
- If an organization is directed by the Health Department to cease operation in relation to COVID-19, they will only be billed for ice they've used.

Closure of Programs/Items/Equipment until further notice:

- Showers will remain closed and off limits
- Public Programs will be offered, including: Public Skating, Moms & Tots, Ticket Ice etc.
- No off-ice warm-ups within the building
- Concessions will remain closed.
- All vending machines will be closed and roped off.
- Water Fountains will be turned off.
- No outside food or beverages

Cleaning Protocols:

- Refer to **SOP – Cleaning and Disinfecting Arena Facilities** document.

Failure to Comply:

Failure to comply with the COVID-19 Facility and User protocols will result in the following steps being applied by Staff to permit violators

- First offence – Verbal warning
- Second offence – Written warning
- Third offence – Removal of one scheduled ice time at the cost of the permit holder
- Fourth offence – Removal of three scheduled ice times at the cost of the permit holder
- Fifth offence – Permit holder will not be permitted ice time for the remainder of the 2021-2022 season